

KE SKYNEWS

Date : August 15, 2024



///This is a revised version of SKYNEWS that was previously distributed.///

Korean Air announces the revision of international fares as follows:

1. Background

- Revision of fares to offer additional purchase options and differentiated services.

2. Changes

- Summary of changes
 - Added RBDs for Economy Standard/Saver.
 - Reissue/refund fees adjusted for Economy Saver.
 - Baggage rules simplified across all regions for Economy Saver.

○ Details

Feature		Economy Saver	Economy Standard	Economy Flex
Booking Class		L,U,Q,T	S,H,E,K,L,U,Q,T	Y,B,M
Change	Reissue	Fees apply (Y: Free of charge)		
	I/B Date Change	Fees apply	No change(*)	
Refund		Fees adjusted	Fees apply (No changes)	
Checked Baggage		1PC (All Routes)	1PC - Other Regions 2PC- To/from AME Regions (No changes)	
Combination		Saver Fare only	Permitted between Standard-Flex	
Routes (*)		- To/From KOR : JPN/CHN only -Other Regions : different by routes	All routes (No changes)	

(*) Please check the system for details.

- Economy Saver Application Scope
 - International revenue tickets only.
 - KE online only (OAL, codeshare flights not allowed).
 - To/from Korea: Japan and China routes only. For other regions, please refer to the system as it may differ by route.
 - No changes to the applied scope/routes for Standard fares.
- Effective date : **September 4th, 2024** (As of ticketed date)

3. Other Information

- Always refer to the system for detailed routes/rules.
- Check booking class and brand when advising customers on fares/rules.
- Brand attributes and applied routes will continue to be updated.

[Reference] Brand Information

Feature	Economy Saver	Economy Standard	Economy Flex
Booking Class	L,U,Q,T	S,H,E,K,L,U,Q,T	Y,B,M
Fare Type Code	ERU, EOU, PRU	XEX, XOX, XAP, EU, ER, ECF	
Fare Basis 7th letter	E,X,A,B	(No changes)	

[Q & A]

(New reservation/ticketing)

Q. Do codeshare and interline flights apply to Saver fares?

A. No, KE MKT/OPS flights only. Codeshare and OAL flights cannot be included.

(Application scope will be expanded gradually for flights to/from AME. Please check the system for updates.)

e.g.) ICN - KE - NRT (O)

ICN - KE(JL C/S) or JL - NRT - KE - ICN (X)

ATL - KE - ICN - KE - MNL (O)

ATL - KE(DL C/S) or DL - ICN - KE - MNL (X)

CMH - KE(DL C/S) or DL - ATL - KE - ICN - MNL (X)

Q. For reservations made before the effective date but ticketed on/after the effective date, which fares apply?

A. Updated fares as of the ticketing date applies.

Q. Can Saver fares be combined with Standard fares?

A. Saver fares can only be combined with the same brand. (Combination of L,U,Q,T within Saver is permitted.) If a passenger wishes to purchase Saver for outbound and Standard for return, Standard fare applies to the entire journey.

Q. Do Transit Exclusive Domestic Flights(TEDF) also have Saver fares?

A. No. Sector fares apply to TEDF, same as before, and can be combined with Saver fares.

Q. How can Saver fares be identified?

A. Use the fare basis information from fare display or the ticket to identify Saver fares. The 7th letter from the 8-letter fare basis is E,X,A or B for Saver fares.

(Changes)

Q. Is it possible to change to other brands?

A. Changes to higher brands are permitted, but not lower.

(Current booking class hierarchy still applies.)

Q. For L, U, Q, T tickets issued before the effective date, which fares apply when changes are made on/after the effective date?

A. For tickets issued before the effective date, changes to other than the 1st coupon follows original fare rules. For changes to the 1st coupon, revised fares will apply.

e.g.) SEL - BJS - SEL Q/CLS Standard ticket

If changes are made to the 1st coupon of this ticket, new applied fare must be SEL - BJS - SEL Q/CLS Standard or higher.

Q. Where can I find the revised change/refund fees for Saver?

A. Please refer to the system for fare rules and KE website for more information.

(Ancillaries)

Q. Are there any changes to mileage accrual or redemption?

A. The same accrual and redemption rates apply.

Q. Are there any changes to the advance seat selection policy?

A. The same rule applies, based on the passenger's purchased booking class.

Q. Are there any changes to the checked baggage policy?

A. The same baggage allowance applies to customers selecting Standard fares. For AME 6TF, passengers have the option of choosing different brands with varying baggage rules.

Q. Can passengers still purchase extra baggage under the new fares?

A. Yes. Please advise customers to purchase fares that best suit their need for baggage and travel flexibility.

(Systems)

Q. Where can I find further information on branded fares, such as cryptic entries?

A. Please refer to your GDS Help Desk.